- 1. The premises shall install and maintain a comprehensive CCTV system. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorized officer throughout the preceding 31 day period. The CCTV system should be updated and maintained according to police recommendations.
- A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage when requested.
- 3. The CCTV must cover all areas of the venue that the public have access to. There should be no obstructions to any internal camera that creates areas that are not wholly covered by CCTV, apart from within toilet cubicles.
- 4. The Allocated smoking area must be covered by CCTV that is to the same standards as the internal CCTV system.
- 5. The premises shall prominently display signage at all entrances informing customers:
  - a) All persons entering the premise will produce identification when asked to do so.
  - b) Police may be called if drugs or weapons are found.
  - c) CCTV is in operation throughout this premises and is made available to the police.
  - d) Management reserve the right to refuse entry.
  - e) Customers are to respect local residents and leave the area quietly.
- 6. Outside Seating area is to be closed at 2200hrs, and not permitted to be used until the following day when the business reopens.
- 7. No customers will be allowed to take drinks to the outside seating area after 2200hrs.
- 8. After 2200hrs, no more than 4 customers to be allowed outside the front of the premises to smoke when seating area is closed.
- 9. Any outside area must not obstruction to the public highway, and use barriers if required to ensure public safety or obstruction.
- 10. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 11. Patrons permitted to temporarily leave and then re-enter the premises e.g. to smoke, shall not be permitted to take drinks or containers with them.
- 12. No customers shall be permitted to leave the premise with any glass containers.
- 13. Outside eating area, drinks must be decanted into non glass containers. No glass or bottles of beer, cider and lager are to be in the outside area.

- 14. No alcohol is to be consumed directly outside the premises unless in the permitted Licensable area submitted during application process. Licensable area must be roped off or clearly marked for Customers to know permitted area they are allowed to be in.
- 15. Customers are not to loiter outside and cause nuisance to residents either by making noise or drinking in any way. If this takes place and customers have refused staff request to move, then Police are to be called and requested to help assist move customers away. Cad reference number is to be added into the incident book to show Police have been called to assist premises.
- 16. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
- 17. The smoking areas shall be kept clean and well swept to ensure environment and local areas are tidy and litter/ cigarette waste to be disposed of in correct dustbins/ashtrays provided. Door staff/ Staff should ensure compliance and monitoring of smoking areas.
- 18. An incident log shall be kept at the premises, and made available on request to an authorized officer of the Council or the Police, which will record the following:
  - (a) All crimes reported to the venue
  - (b) All ejections of patrons
  - (c) Any complaints received
  - (d) Any incidents of disorder
  - (e) All seizures of drugs or offensive weapons
  - (f) Any faults in the CCTV system or searching equipment or scanning equipment
  - (g) Any refusal of the sale of alcohol
  - (h) Any visit by a relevant authority or emergency service.
  - (I) advertise a number for complaints from the public and all complaints to be recorded in the incident book.
- 19. The license holder shall enter into an agreement with a hackney carriage and/or private carriage firm to provide transport for customers, with contact numbers made readily available to customers who will be encouraged to use such services. This to encourage dispersal at close of Business.
- 20. A noise limiter must be fitted and maintained within the premises. The level of this meter must be set in accordance with required legislation and standards by a qualified acoustic engineer, as so not to cause a noise nuisance. The limiter must be sealed in such a way that no unauthorised person can tamper with it. All amplified music played at the premises must be passed through the noise limiter. An annual calibration of the noise limiter must take place by a qualified acoustic engineer and recorded in the incident book.
- 21. An appropriately qualified acoustic engineer\* must be engaged to carry out an acoustic report for both sound insulation, egress and dispersal with appropriate recommendations as to how statutory nuisance can be mitigated appropriately, within 1 month of the licence being granted. A copy of the report must be sent to the licencing authority within 2 months of the licence grant date. Any recommendations to

improve noise management to ensure a nuisance does not occur to neighbouring properties must be implemented with 3 months of the licence grant date.

\*defined as a member of the Association of Noise Consultants.

- 22. Doors and windows to remain closed after 2100hrs to ensure noise is kept to levels that will not impact the local community. Especially on nights where live music and karaoke are taking place.
- 23. Management should keep staff records/Immigration checks and ensure all employees have permitted documentation to allow them to Work and reside in the UK. When Police and LA visit staff have to produce suitable Identification when requested to show compliance.
- 24. No children unaccompanied on the premises after 2200hrs, a suitable adult/parent must be with the child after this time in order to supervise them.
- 25. Between 2300hrs and 00:00hrs the premises must operate as a food takeaway and delivery only. No alcohol must be sold during these times.
- 26. Between 2300hrs and 00:00hrs, customers must not be allowed to remain on the premises eating and drinking.
- 27. All delivery vehicles, contractor or existing staff, are to turn engines off when waiting for orders to be prepared. This is to prevent noise and nuisance to neighbours and residents nearby when food is being delivered and picked up.
- 28. No delivery personnel should loiter outside the front of the premises while waiting for orders to be prepared. This is to prevent neighbours and residents from having any disturbances late into the evenings.